SUMMARY OF QUALIFICATIONS

- A Senior Executive and Certified Economic Development Professional with extensive management experience working in private and public non-profit Boards
- Experienced in business development / communications / promotion & sales
- Proven ability providing leadership and effective management in high profile positions, working with community partners, media and stakeholders
- Strategic plan development and implementation with a successful track record with federal and provincial funding programs
- Regional tourism development and visitor marketing
- Governance experience as a director and manager
- Extensive cross-ministerial provincial, federal, NGO government relationships

KEY SKILLS AND AREAS OF EXPERTISE

Economic/Business Development

- Delivered full complement of economic development services including business attraction, retention, expansion and tourism services, with consistent success
- Developed and implemented comprehensive process for corporate strategic plans for business and tourism development based on strategic business clusters
- Developed and implemented annual operations work plans
- Successfully built positive relationships with diverse groups
- Created cooperative relationships with local community groups and global partners
- Built regional economic development partnerships to enhance community opportunities and effectiveness
- Identified and secured external funding to enhance programming
- Participated in development of programs to encourage business start up and growth

Marketing, Communications & Project Management

- Developed and delivered successful marketing programs and websites including national and international industry award-winners
- Coordinated various marketing programs for business and tourism promotion
- Created and implemented strategic communication plans
- Managed delivery of successful promotional products and publications
- Improved several diverse projects in community development and marketing

Customer Service and Sales

- Prepared and delivered successful business management courses in marketing and customer service at community college level
- Exceeded sales goals in advertising programs
- Secured significant new investment to Peterborough region

EMPLOYMENT HISTORY

Amer & Associates, Peterborough, ON, *Principal* (Economic development consulting firm providing strategic planning, marketing & communications, government and private sector funding services)

Greater Peterborough Area Economic Development Corporation Vice President, Business Development & Communications, (2009) Vice President / Director, Business Development, (2007-2008) General Manager/Acting CEO, (2004-2006) Manager, New Business Development (Attraction & BRE), (2001-2004) Manager, Marketing & Communications, (1999-2001) Economic Development Officer, (1998)

PRIOR TO 1998

Sir Sandford Fleming College, Peterborough, ON, *Instructor, Mgmt/Business Studies* Ontario Hydro (Nuclear/Corporate), Toronto, ON, *Communications Officer*

EDUCATION AND TRAINING

University of Waterloo, EDAC Program/Year 3 Banff Academy for Business, Advanced Leadership Development University of Waterloo, Certificate in Economic Development Economic Developer's Association of Canada, Certified Economic Developer (Ec.D) York University, Various courses in Executive Development Program Trent University, Credits include: Economics, Environmental Science Ontario Hydro, Corporate Management Training - various disciplines Canadian Industrial Standards Board, Certified Industrial Radiographer/NDE Sir Sandford Fleming College, Metallurgical Engineering Program

BOARDS AND COMMITTEES

Current

Board of Directors, 2nd Vice President, Economic Developers Association of Canada Board of Directors, Governance Chair, Camp Kawartha/Outdoor Education Centre Board of Directors, President, Peterborough Collegiate Foundation Board of Directors, United Way of Peterborough & District

Past

Board of Directors, Greater Peterborough DNA Cluster (2004-2006) Marketing Chair, Ontario East Economic Development Commission (2004-2006) Board of Directors, Peterborough Electrical Distribution Inc. (2000-2005) Board of Directors, Celebrate Canada in the Kawarthas (2001) Communications Chair, Celebration 2000 Peterborough Steering Committee (1999)